



Conduct Management Flow Chart

CONDUCT/COMPLAINT IS SHARED WITH HOCKEY ALBERTA

Report of Allegation:

A parent, player, member, or other concerned individual shares a conduct/complaint allegation with Hockey Alberta (*email, phone etc.*).

THE ITP IDENTIFIES A CASE AS FALLING UNDER HOCKEY ALBERTA JURISDICTION

Reporting of Allegation:

The ITP sends a complaint allegation case file to Hockey Alberta.

A MEMBER ASSOCIATION REQUESTS SPECIFIC CONDUCT REVIEW SUPPORT FROM HOCKEY ALBERTA

Report and Review of Allegation:

A parent, player, member, or other concerned individual shares a conduct/complaint allegation with the Member Association.

Member reviews and requests Hockey Alberta investigation support.

Hockey Alberta Review:

Allegation information is reviewed by Hockey Alberta Maltreatment Staff to establish jurisdiction over the allegation, next steps and supports needed. If applicable, Hockey Alberta can send allegations directly to ITP for their review.

Hockey Alberta Jurisdiction:

Hockey Alberta engages Maltreatment Officer and Investigator team to review and investigate on Hockey Alberta's behalf.

Member Jurisdiction:

Member reviews and follows their conduct management and complaint review processes.

Recommendation:

Maltreatment Investigator submits an Investigation Report, identifying what probably occurred and including a recommendation for disciplinary measures to the Maltreatment Officer.

Hockey Alberta provides ongoing support to Member. Holding accountable to policies, procedures, and due process.

Decision:

The Maltreatment Officer will determine if a suspension, education and/or other measures are required and issue a final decision.

Decision:

The Member will determine what probably occurred and if a suspension, education and/or other measures are required then issue a final decision.