

Conduct Management Flow Chart

CONDUCT/COMPLAINT IS SHARED WITH HOCKEY ALBERTA THE ITP IDENTIFIES A CASE AS FALLING UNDER HOCKEY ALBERTA JURISDICTION

Report of Allegation:

individual shares a conduct/complaint allegation with Hockey Alberta staff *(email, phone etc.)*. **Forwarding of Allegation:** The ITP sends a complaint allegation case file to Hockey Alberta. A MEMBER ASSOCIATION REQUESTS SPECIFIC CONDUCT REVIEW SUPPORT FROM HOCKEY ALBERTA

Report and Review of Allegation: A parent, player, member, or other concerned individual shares a conduct/complaint allegation directly with the Member Association.

Member Association reviews and requests Hockey Alberta investigation support.

Hockey Alberta Review:

Conduct/Complaint allegation information is reviewed by Hockey Alberta Maltreatment Staff to establish jurisdiction over the allegation, next steps and supports needed. Hockey Alberta may choose to send allegations directly to the jurisdiction of the ITP, the Member Association, or retain internally.

4

Hockey Alberta Jurisdiction:

Hockey Alberta engages Maltreatment Officer and Investigator team to review and investigate on Hockey Alberta's behalf.

Recommendation:

Maltreatment Investigator submits an Investigation Report, identifying what probably occurred and including a recommendation for disciplinary measures to the Maltreatment Officer.

Member Association Jurisdiction: <u>Member Association reviews</u> and follows their conduct management and complaint review processes.

Hockey Alberta can provide ongoing support to each Member Association. Holding them accountable to policies, procedures, and due process.

Decision:

The Maltreatment Officer will determine if a warning, suspension, education and/or other measures are required and issue a final decision.

Decision:

The Member will determine what probably occurred and if a suspension, education and/or other measures are required then issue a final decision.