

FRIDAY		CAMBRIDGE HOTEL (3310-50 AVE.)
<i>EVERYONE IS ON THEIR OWN FOR SUPPER</i>		
5:00 PM – 6:30 PM	DELEGATE CHECK-IN	CC LOBBY
7:00 PM – 7:30 PM	<b>OPENING REMARKS</b> CEO – ROB LITWINSKI CHAIR – TERRY ENGEN	SANTANO
7:30 PM – 9:00 PM	<b>KEYNOTE ADDRESS: LEADING CHANGE</b> MATT SYMES – SYMPPLICITY DESIGNS	SANTANO
9:00 PM – 12:00 AM	BFL TRADE SHOW & RECEPTION	MONACO

SATURDAY		RDC - CENOVUS LEARNING COMMON (100 COLLEGE BLVD.)
<i>EVERYONE IS ON THEIR OWN FOR BREAKFAST</i>		
8:30 AM – 10:00 AM	<b>MATT SYMES – SYMPPLICITY DESIGNS</b> <i>LEADING CHANGE WORKSHOP</i>	CENOVUS LEARNING COMMON
10:00 AM – 10:30 AM	BREAK	
10:30 AM – 12:00 PM	<b>STEVE INDIG – SPORT &amp; LAW STRATEGY GROUP</b> <i>COMPLAINT HANDLING &amp; POLICY DEVELOPMENT</i>	CENOVUS LEARNING COMMON
12:00 PM – 1:00 PM	LUNCH	NOVA LEARNING COMMON
12:30 PM – 1:30 PM	AGM VOTER CHECK-IN	CENOVUS LEARNING COMMON
1:30 PM – 2:00 PM	<b>HOT STOVE SESSION</b> <i>INTRO TO HOCKEY, BODY-CHECKING, MHA BOUNDARIES, ETC.</i>	CENOVUS LEARNING COMMON
2:00 PM – 5:00 PM	<b>ANNUAL GENERAL MEETING</b> <i>ELECTIONS, NOTICES OF MOTION, FINANCIAL REPORT</i>	CENOVUS LEARNING COMMON

**TO CREATE POSITIVE OPPORTUNITIES & EXPERIENCES FOR ALL PLAYERS THROUGH INNOVATIVE LEADERSHIP & EXCEPTIONAL SERVICE.**