



ANNUAL GENERAL MEETING

RED DEER, AB
NOVEMBER 22-23, 2019

FRIDAY		CAMBRIDGE HOTEL (3310-50 AVE.)
<i>EVERYONE IS ON THEIR OWN FOR SUPPER</i>		
5:00 PM – 6:30 PM	DELEGATE CHECK-IN	
7:00 PM – 7:30 PM	OPENING REMARKS CEO – ROB LITWINSKI CHAIR – TERRY ENGEN	
7:30 PM – 9:00 PM	KEYNOTE ADDRESS: LEADING CHANGE MATT SYMES – SYMPICITY DESIGNS	
9:00 PM – 12:00 AM	BFL TRADE SHOW & RECEPTION	

SATURDAY		RDC - CENOVUS LEARNING COMMON (100 COLLEGE BLVD.)
<i>EVERYONE IS ON THEIR OWN FOR BREAKFAST</i>		
9:00 AM – 10:30 AM	MATT SYMES – SYMPICITY DESIGNS <i>LEADING CHANGE WORKSHOP</i>	
10:30 AM – 11:00 AM	BREAK	
11:00 AM – 12:30 PM	STEVE INDIG – SPORT & LAW STRATEGY GROUP <i>COMPLAINT HANDLING & POLICY DEVELOPMENT</i>	
12:30 PM – 1:30 PM	LUNCH	
	<i>AGM VOTER CHECK-IN CLOSSES @ 1:30 PM</i>	
2:00 PM – 5:00 PM	ANNUAL GENERAL MEETING <i>ELECTIONS, NOTICES OF MOTION, FINANCIAL REPORT</i>	

**TO CREATE POSITIVE OPPORTUNITIES & EXPERIENCES
FOR ALL PLAYERS THROUGH INNOVATIVE LEADERSHIP &
EXCEPTIONAL SERVICE.**